LIGHTHOUSE INTERNATIONAL

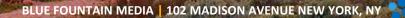


Blue Fountain Media 2013

BLUE FOUNTAIN MEDIA | 102 MADISON AVENUE NEW YORK, NY 📍

AGENDA

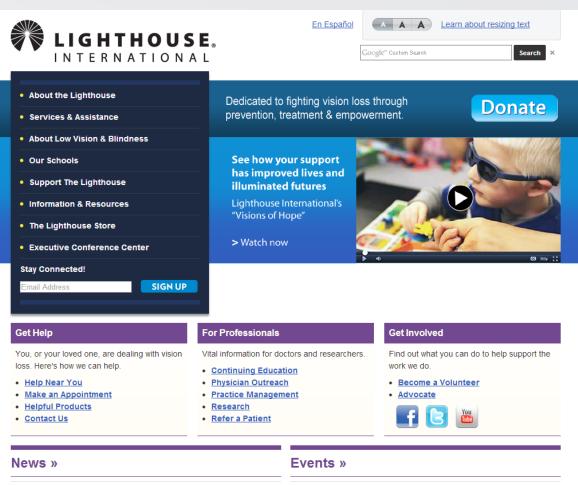
- Lighthouse International 2013 Objectives
- Discovery & Insight:
 - Trends
 - Competition
 - Trend Setters
- Guiding Principles
- Lighthouse International Opportunity
- BFM Strategic Approach
- BFM Related Case Studies
- BFM Additional Capabilities
- Next Steps



2013 OBJECTIVES

Immediate Objectives include:

- Migrate site from Ruby on Rails
- 2. Improve site usability and navigation
- 3. Drive donations



January 8, 2013: Lighthouse International and Creative Mobile Technologies Presented Taxi Technology for People Who are Blind and Visually Impaired.

Lighthouse International in partnership with Creative Mobile

Technologies (CMT) gave a presentation on taxi technology for blind and visually impaired passengers to United States Access Board on Tuesday, January 8th in Washington D.C.

ile Friday, March 8, 2013: 1913: It was a Very Good Year

Centennial year kick-off concert with the talented Music School faculty performing.

Tuesday, April 9, 2013: Jam 59

Join our contemporary pop/rock ensemble for a classic rock and pop music concert.



DISCOVERY & INSIGHT

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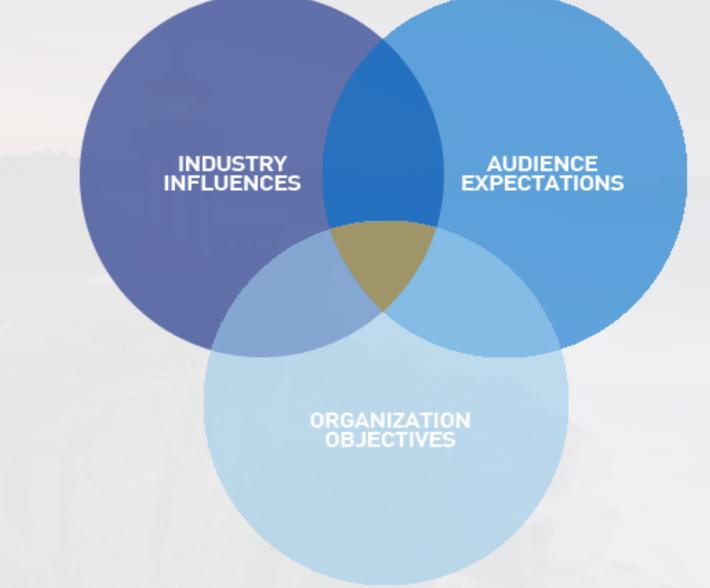
OUR PROCESS

INDUSTRY INFLUENCES

AUDIENCE EXPECTATIONS

ORGANIZATION OBJECTIVES

OUR PROCESS



INDUSTRY TRENDS

CURRENT LANDSCAPE

10% of donors make up 90% of funding, with a rapidly aging donor base



IMPLICATION

Current donation/marketing tactics are unsustainable as donors will eventually age out

Oversaturation of charities within the vision segment with little brand differentiation



Lighthouse International's unique positioning and story can get lost within the shuffle when it is not clearly told

75% of Gen Y report giving to charity by volunteering time and donating money, and are expected to be the greatest giving generation ever*

Lighthouse International has huge potential to recruit new donors and grow charity loyalty through a refreshed digital presence

* http://communities.washingtontimes.com/neighborhood/networking-without-faces/2012/jun/27/75-generation-y-making-charitable-contributions//

GIVING TRENDS

Individuals on average donate to multiple charities within different verticals:



"Competitor" charities exist in the individual giving mix:



http://www.edgeresearch.com/Edge%20Research%20Case%20Study%20-%20Next-Gen-Whitepaper.pdf

AUDIENCE TRENDS



Competitor charities message themselves similarly...



"Our mission is to cure hereditary childhood blindness and other vision disorders and to **improve the lives of visually impaired** individuals and their families."

AFB American Foundation® for the Blind

Expanding possibilities for people with vision loss

"...removes barriers, creates solutions, and expands possibilities so people with vision loss can achieve their full potential."



...funds research seeking cures for Alzheimer's disease, age-related macular degeneration and glaucoma, and provides information about risk factors, preventative lifestyles, available treatments and coping strategies...



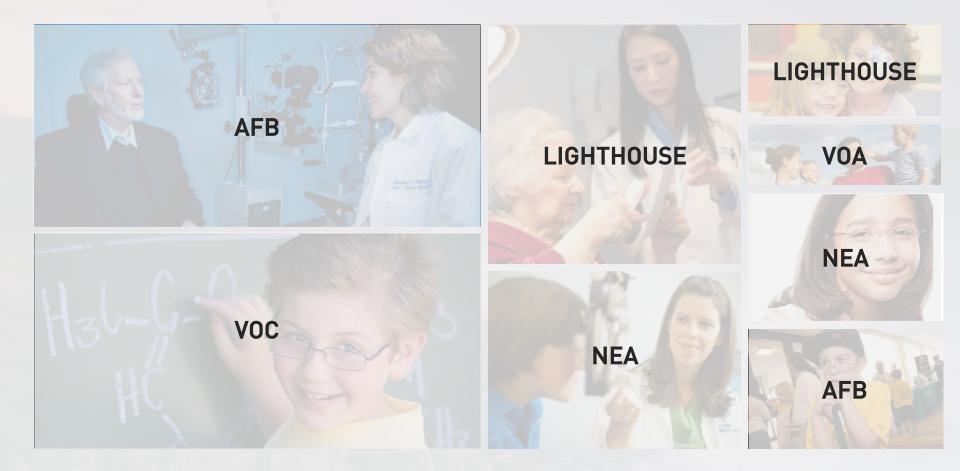
National Eye Foundation See Well ... Live Well.

"The National Eye Foundation provides comprehensive eye care to underprivileged people of all ages, races and walks of life."

Imagery is indistinguishable...



Imagery is indistinguishable...



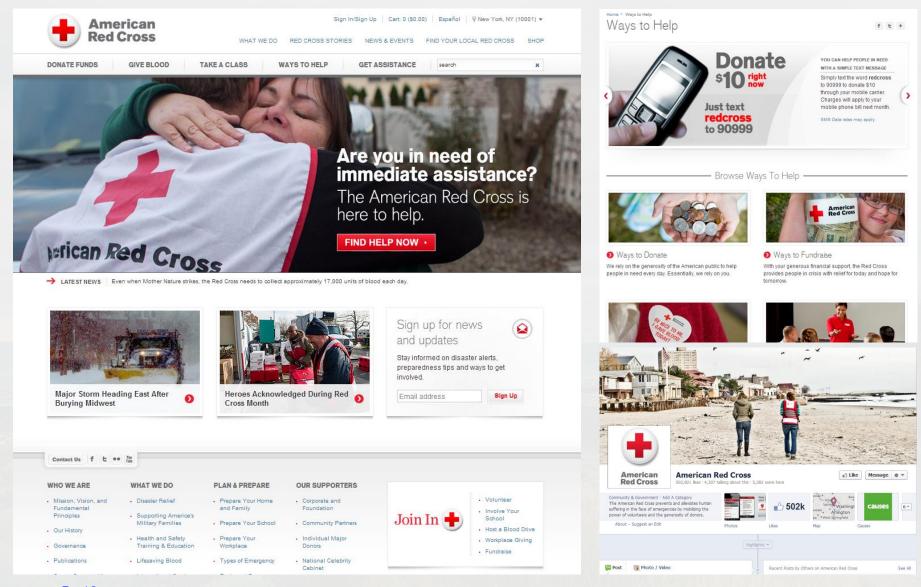
And they do not engage in relevant ways...



Dedicated t blindness a	to the eradication of hereditary ch nd vision disorders.	ildhood DONATE NOW	
Home Login About	Js Partners Family Suppor	t Fundraise Research	
Search this website SEARCH			
VOC BLOG			
» Pura Vida Bracelets & VOC - A New Collaboration			putrition ⁹ ava have
» How Giving Back Helps You			nutrition & eye hea
 VOC's Involvement in Gene Therapy Research 		ATTACK	There is a lot of controversy over just how much of an effect have on the human body.
 Support Organizations for the Visually Impaired 			There are studies to support lutein having a positive effect o a concentrated area of the eye known as the macula.
 Signs of Possible Eye Problems in Children 			What are some of the foods that lutein occurs in naturally? R
	What We Do	How You Can Help	

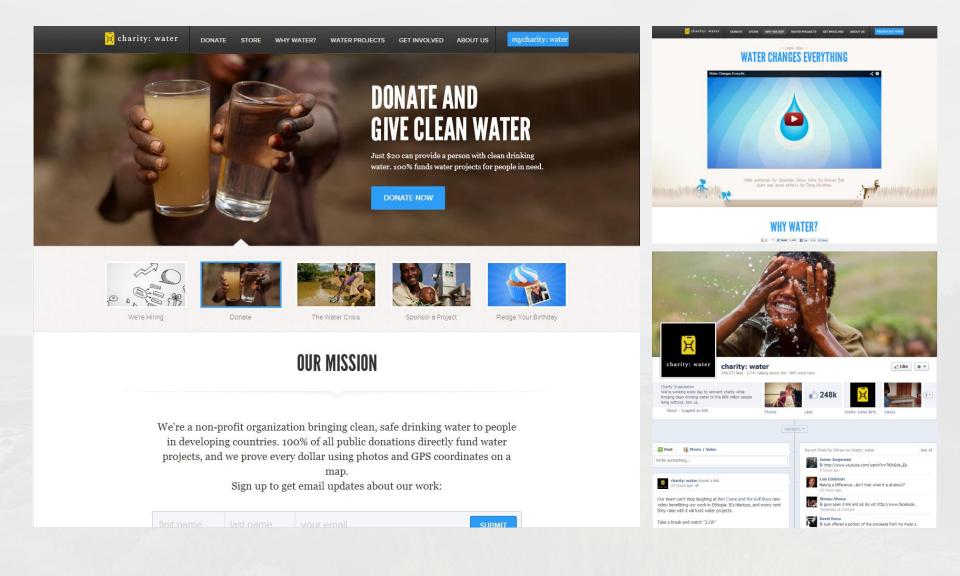


TREND SETTERS



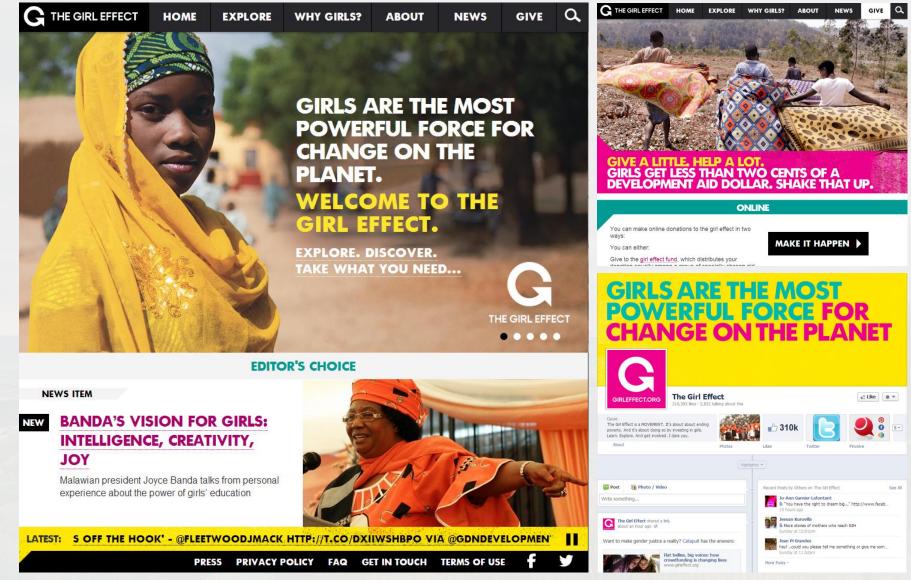


TREND SETTERS



www.Charitywater.org

TREND SETTERS



www.TheGirlEffect.org

GUIDING PRINCIPLES

Lighthouse International should focus on being top of mind for vision/healthcare related donations by:

- 1. Clearly articulating your mission
- 2. Make an emotional connection with donors
- 3. Make it easy to share the cause and make a donation
- 4. Show direct cause and effect of money donated

Lighthouse International has the opportunity to differentiate through **messaging, imagery, storytelling, and user engagement**.

This will lead to a stronger organizational foundation and will **increase brand awareness** and **drive donations**.



BFM APPROACH

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APPROACH

PHASE ONE

Within Phase I, Blue Fountain Media proposes to **redesign Lighthouse International's website** to follow best practices:

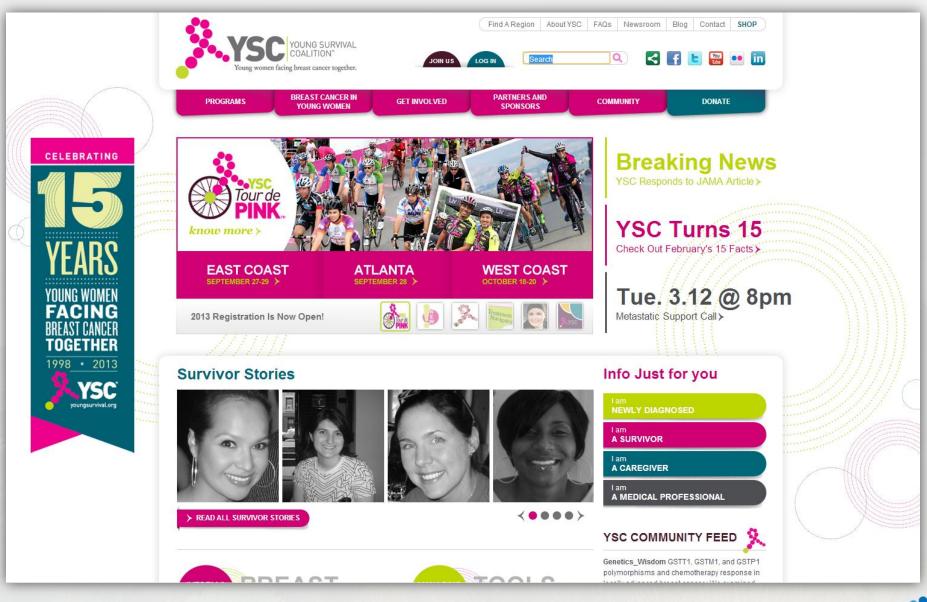
- o Clear user pathways
- Prevalent stories of donors & beneficiaries
- o Transparency in how donations will help the community
- o Increasing engagement

We will also implement **Google Grants AdWords** to drive traffic to the website and calls to action to donate.

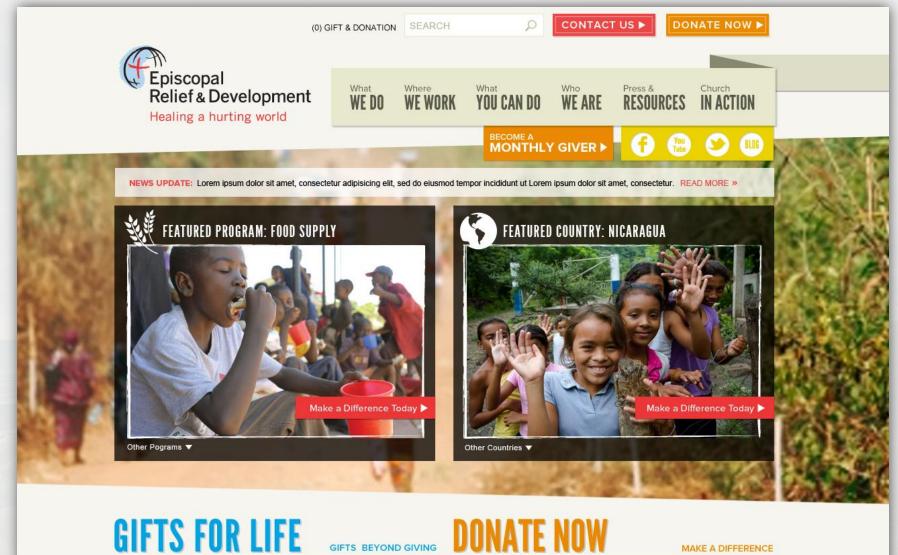
PHASE TWO+

Within future phases, Blue Fountain Media proposes to enhance brand presence, messaging, and engagement initiatives.

CLEAR USER PATHWAYS

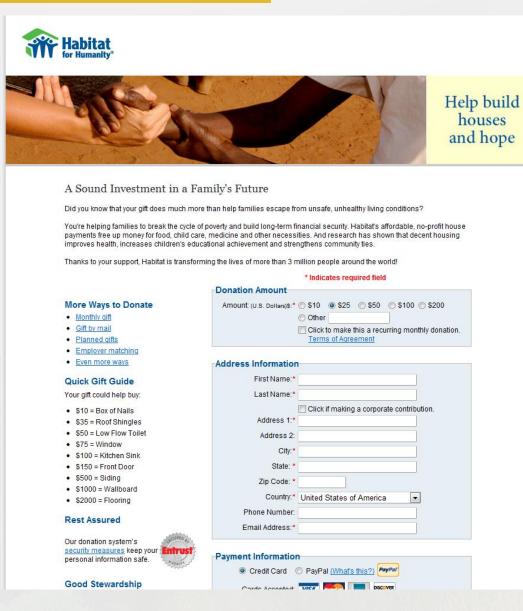


PREVALANT STORIES

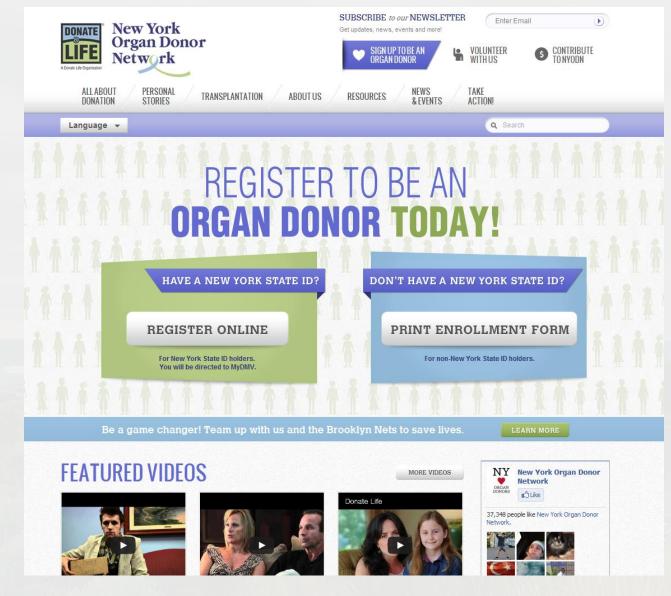


MAKE A DIFFERENCE

WHERE DONATIONS GO



INCREASING ENGAGEMENT



VALUE OF MARKETING



GOOGLE FOR NONPROFITS

ARE YOU ELIGIBLE FOR GOOGLE NONPROFITS?

To be eligible for the Google Nonprofits program, organizations must:

- Hold current <u>501(c)3 status</u>, as determined by the U.S. Internal Revenue Service; and
- Acknowledge and agree to the application's required certifications regarding nondiscrimination and donation receipt and use.

Google for nonprofits

GOOGLE GRANTS:

www.google.com/nonprofits/

- Leverage online advertising to reach donors, volunteers and constituents when they're searching on Google
- Raise awareness by choosing relevant keywords and creating unique ads to highlight your work
- Track online donations, newsletter sign-ups, volunteer registrations and more so you can see what's working and what's not
- Promote your organization's website on Google with in-kind AdWords advertising

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Review eligibility requirements

Apply to the program

MAXIMIZING YOUR GOOGLE GRANT

GOOGLE GRANTS PROGRAM

With a Google Grant, you are given the funds to reach your target audience by:

- A daily budget set to \$330 USD, which is equivalent to about \$10,000 per month
- A maximum cost-per-click (CPC) of \$2.00 USD
- Only run keyword-targeted campaigns
- Only appear on Google.com
- Only run text ads

GOOGLE GRANTS PPC SETUP - 2 WEEKS

- o Keyword Research
- o Campaign Structuring
- o Setup Conversion Tracking
- o Ad Creation
- o Launch

HOW BLUE FOUNTAIN MEDIA MAXIMIZES YOUR GOOGLE GRANT

- o Reach the widest range of targeted customers
- o In-depth keyword research
- o Ensure that your website is setup to keep users engaged
- Enable your website to track and analyze users coming to your site
- o Eliminate wasteful ad spend
- Continuously manage your campaigns and make necessary adjustments

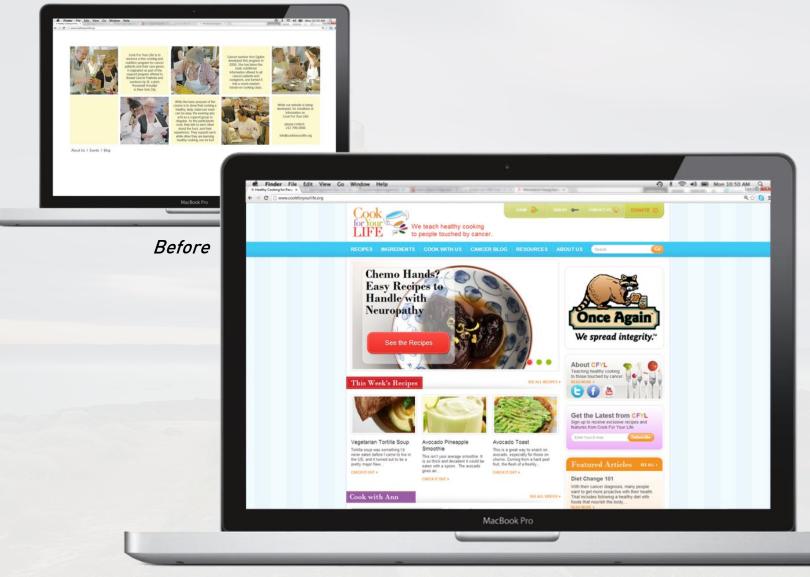




CASE STUDIES

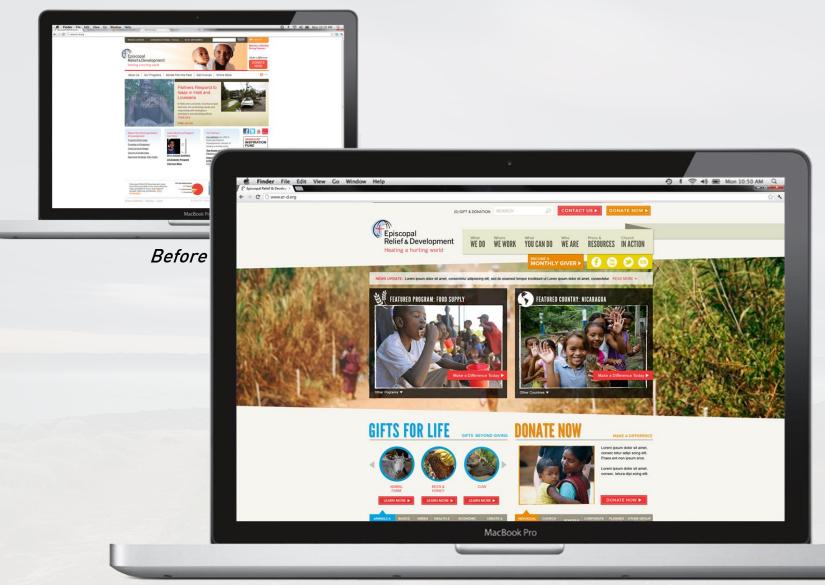
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COOK FOR YOUR LIFE



After

ER-D.ORG



ER-D.ORG

Episcopal Relief and Development

BFM developed multiple ER-D campaigns to coincide with organizational fundraising events. Through effective Pay-Per-Click management, BFM conducted thorough keyword research and created specific campaign landing pages, which garnered the following 2011-2012 results:

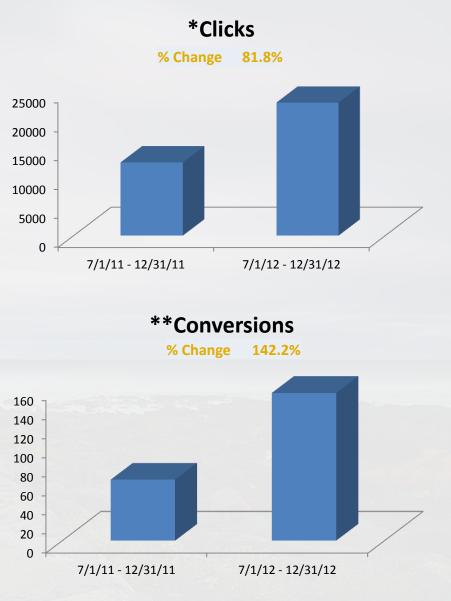
81.8% increase in website traffic *
142.2% increase in conversions **
31.2% in conversion rate
93.9% increase in impressions

Non-branded keywords drove visitors who were not aware of ER-D:

93.2% increase in impressions
78.1% increase in new visitors to the site
27.8% increase in conversions

Overall efforts improved conversion rate by





New York Organ Donor Network





New York Organ Donor Network

New York Organ Donor Network <u>http://www.donatelifeny.org/</u>

BFM developed a campaign to increase brand awareness and drive increased site traffic from September 2011 – Present (18 months).

We improved Click-through-Rate (CTR) by 264.5% through:

- Enhancing Quality Score by having Relevant Ad Copy to Keywords, which decreases cost per click & maximizes Google Grant spend
- o Creating relevancy of Search Terms, Ad Copy, and Content
- o Testing Ads: Continuously testing and improving CTR for each ad

We increased clicks from beginning of engagement through 18 months by 1,037.7% through:

- Proper and strategic optimizations of CTR
- o Continually creating new campaigns from new keyword research

HNF-CURE.ORG

HEREDITARY NEUROPATHY FOUNDATION

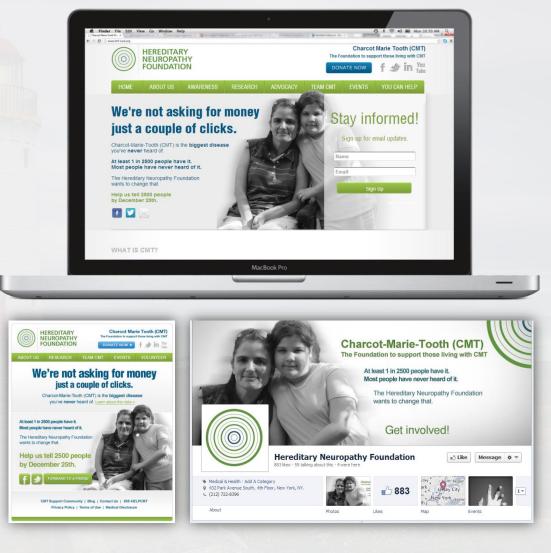
www.hnf-cure.org

The Hereditary Neuropathy Foundation came to us seeking a creative and impactful end-of-year campaign to raise awareness about Charcot-Marie-Tooth, a wildly underrepresented disease that impacts millions of people around the world.

BFM developed a campaign that used the power of email marketing and social media to mobilize HNF's small but passionate group of brand ambassadors to spread the word about CMT. The campaign stood out from other end-of-year campaigns by not asking for money, but instead for help spreading the message.

From our work:

- o 23.6% email open rate
- o 28.9% email click-through rate
- o **1,466.67%** increase in website traffic from Facebook
- Impressive growth in Facebook engagement



YOUNGSURVIVAL.ORG

YOUNG SURVIVAL COALITION

www.youngsurvival.org

Young Survival Coalition came to BFM with an idea for a "31 Faces, 31 Days" social media campaign for Breast Cancer Awareness, and were seeking a partner to help them turn it into a reality.

The BFM team took the idea and applied expertise and best practices to turn it into a full-fledged social media marketing campaign. First, we created a comprehensive document outlining every necessary page, app, feature and function, as well as actionable recommendations for messaging and content throughout the course of the campaign. We then designed and developed the necessary website landing pages and Facebook app.

From our work:

- The landing page received 13,129 page views – accounting for 21.54% of the site's total page views in the month of October
- The page also had a **31.4%** higher time on page than the site average
- Traffic referred to the website via social sources spiked in October and brought in thousands of new visitors
- Facebook reach also experienced a massive surge during this time, as the campaign encouraged viral sharing and social participation



OUR CAPABILITIES



A DIGITAL AGENCY FOCUSED ON GROWING BRANDS ONLINE



SPRINGING IDEAS TO LIFE!

FROM CONCEPT TO MARKET

Fully integrated end-to-end Services

 Highest conversion rates & best marketing results in the industry

Consulting • Web + Mobile • Branding • Strategy Design • Development • QA • Security • Optimization SEO • PPC • Social Media • Newsletters • Facebook Video • Print • Tradeshow Demos • Infographics

RESULTS GENERATED IN 2011:

Over 200 MILLION Visitors Monthly

Driven to our client sites with 3 billion hits per year

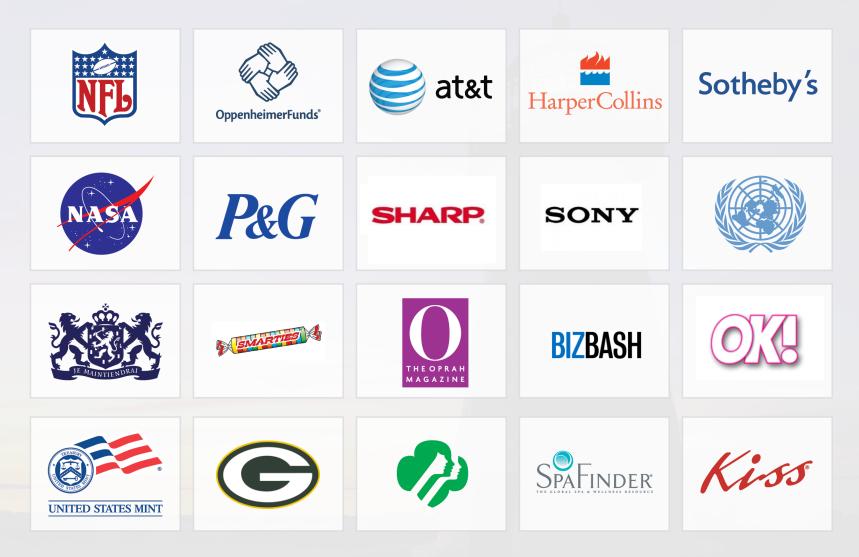
Over 50,000 Keywords

Page 1 Google Ranking

Over \$2 BILLION In Revenue

Generated on client sites last year

CLIENTS





We Grow Online Businesses By:

- Increasing your customer base
- Lowering your cost of acquisition
- Increasing brand loyalty and repeat visits

66 Blue Fountain Media team did a TREMENDOUS **JOB!**

> Director of Marketing www.NFLYouthPD.com



66 Blue Fountain Media team turned **OUR VISION** INTO REALITY.



Anthony () Logistics For Men

66 Thanks to BFM, the site portrays a MAGICAL CANDYWORLD.

> **Director of Digital Media** www.Smarties.com



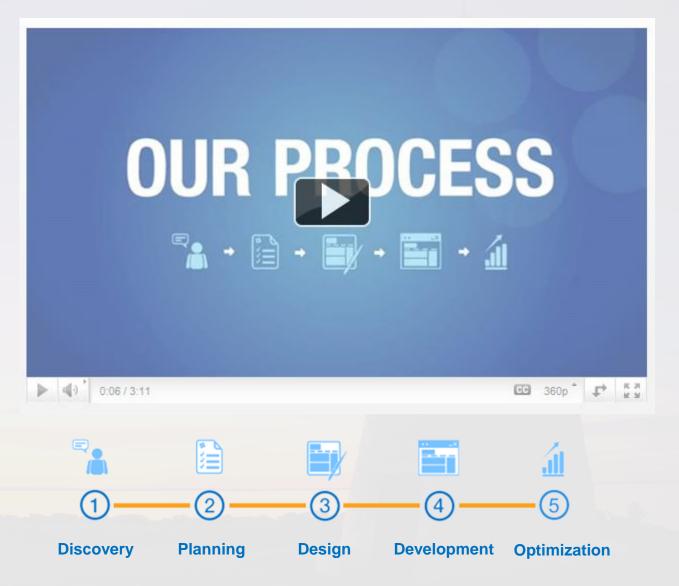
INDUSTRY RECOGNITION

Expertise

- → We are columnists for the NY Times, INC. and AmEx Open Forum
- → Top 10 Agency of the Year 2011 (IMA)
- ➡ 5 Star D&B Rating for Outstanding Service and Quality of Work
- → #541 on INC 5000



OUR PROCESS



TEAM STRUCTURE

OUR 360° APPROACH



WHAT WE BRING TO THE TABLE

360° Innovative Solutions, Holistic Approach

Strategy + Creative + Technology + Marketing = Greater Market Success



Personal Attention & Proactive Service Ethic

5STAR D&B Rating for outstanding service & quality work

Proven Marketing Success

Google Adwords Google Analytics YAHOO! bing SEMPO ... SES STOR



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Standards Compliant Coders

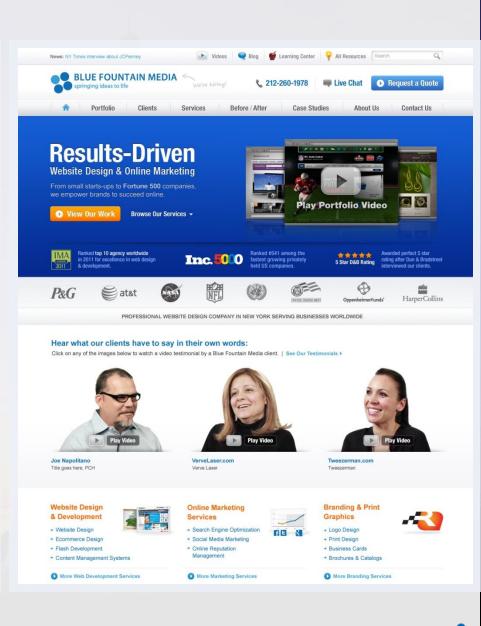
₩**3**℃ HTML5 CSS3 🗱 Section 508

Success Story: Blue Fountain Media

- 580% increase in average monthly quote requests since 2008
- 1K > 21K increase in monthly organic search
- 11% increase in PPC conversion rates in 2011
- \$22 decrease in cost per conversion in 2011
- 355 highly competitive Page 1 Google keywords







NEXT STEPS

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NEXT STEPS

Our best recommendation is to allocate current budget to develop site planning and marketing strategies.

SITE PLANNING

- o Strategic Brief
- o Online Competitor Research
- o Persona Development
- o Sitemap
- Wireframes & Information Architecture

MARKETING STRATEGY

- o Business Analysis
- o SEO Strategy
- o PPC & Display Advertising
- o Social Media
- o Email Marketing
- o Content Strategy

Additional options include:

- 1. Implement Google Grants and develop either website or marketing strategy
- 2. Implement Google Grants and design framework site

LIGHTHOUSE INTERNATIONAL

Thank You!

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